

NEW Online Banking Requirements

- **Recommended** Provides the ideal Northwest Online Banking experience
- **Supported** Compatible with Northwest Online Banking
- **Limited Support** Supports the general functionality of Northwest Online Banking
- **Unsupported** Not tested or guaranteed to be compatible with Northwest Online Banking

Online Banking Requirements	Windows	Mac OS X
Google Chrome Current and previous two versions	●	●
Mozilla Firefox Current and previous two versions	●	●
Microsoft Edge Current and previous two versions	●	●
Safari Current and previous two versions	●	●
Microsoft Internet Explorer 11.x We no longer support this browser—you will be unable to access online banking through it	●	●

- Basic Online Banking requirements:**
- Users must have a valid email address and telephone number.
 - You must use a computer that has Microsoft Windows 10 or Mac OS X 10.10.
 - Available browser updates applied for improved security that provide antivirus and spyware protection.
 - An internet connection with a minimum of 1 Mbps download speed.

- Recommendations and known issues:**
- Browser support is subject to change without notice, so we encourage you to configure browsers for automatic updates. Use the latest version of your browser for the most secure online banking experience.
 - If you access online banking using a browser for which support has been scheduled to end, you will receive advance notice.
 - Any browsers not listed in the above table should be considered unsupported by Northwest Online Banking.
 - We recommend the most recent version of Adobe® Reader® available for desktop and mobile devices. If you choose to use a third-party PDF vendor, we cannot guarantee documents will appear as intended.
 - Satellite connections often have difficulty supporting encrypted, Hypertext Transfer Protocol Secure (HTTPS) applications. Since Northwest Online Banking is HTTPS-encrypted for the safety of your financial information, some satellite cable connections may exhibit slow responses.